

EEO Policy Statement

TO: All Employees
FROM: Stephen Patterson
DATE: July 1st 2023

It is the ongoing policy and practice of Broadnet Teleservices, LLC to provide equal opportunity in employment to all employees and applicants. No person shall be discriminated against in any condition of employment because of age 40 and over, color, disability, gender identity, genetic information, military or veteran status, national origin, race, religion, sex, sexual orientation or any other applicable status protected by state or local law.

The policy of equal employment opportunity (EEO) shall apply to all terms, conditions, and privileges of employment, including hiring, probation, testing, training and development, promotion, transfer, compensation, benefits, educational assistance, termination, layoffs, social and recreational programs, and retirement. Broadnet Teleservices, LLC is committed to making employment decisions based on valid requirements, without regard to age 40 and over, color, disability, gender identity, genetic information, military or veteran status, national origin, race, religion, sex, sexual orientation or any other applicable status protected by state or local law. Broadnet Teleservices, LLC will analyze its personnel actions rigorously to ensure compliance with this policy.

Broadnet Teleservices, LLC will not discharge or in any other manner discriminate against employees or applicants because they have inquired about, discussed, or disclosed their own pay or the pay of another employee or applicant. However, employees who have access to the compensation information of other employees or applicants as a part of their essential job functions cannot disclose the pay of other employees or applicants to individuals who do not otherwise have access to compensation information, unless the disclosure is (a) in response to a formal complaint or charge, (b) in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or (c) consistent with the Broadnet Teleservices, LLC's legal duty to furnish information. 41 CFR 60-1.35(c)

Broadnet Teleservices, LLC's EEO coordinator is Sarah Jeffers Director of People & Culture, at the Broadnet Teleservices, LLC's. She is responsible for compliance with state and federal EEO laws and affirmative action regulations. She is also responsible for implementing the Broadnet Teleservices, LLC's Affirmative Action Plan (AAP), including equal employment practices, monitoring, and internal reporting. If you believe you have not been treated in accordance with this policy, please contact the EEO Coordinator. Our AAP for Veterans and the Disabled is available to you in her office during regular office hours or by appointment. All employees and applicants for employment are protected, by both company policy and equal employment opportunity/affirmative action regulations and law, from coercion, intimidation, interference, or discrimination for filing a complaint or assisting in an investigation.

I personally endorse the policy of equal employment opportunity. I ask your continued assistance and support in maintaining an environment that reflects Broadnet Teleservices, LLC's

commitment to equal and affirmative action. All personnel with responsibility for employment and personnel decisions are directed to perform their duties in accordance with this policy.

A handwritten signature in blue ink, appearing to read 'S. Patterson', written over a horizontal line.

Stephen Patterson